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📍 Gauteng, South Africa

🌐 <https://github.com/kaderfaeez-cmd>

EDUCATION

2023 - Present

Varsity College

- Bachelor of Computer Science in Application and
- Web Development

2018 - 2022

Amity International

- Certificate of Higher Education

CORE SKILLS

Team leadership · Staff training & development · Visual merchandising · Stock control & inventory · Budget management · Customer experience · Sales-floor operations · Social media & marketing · Systems & technology

TECHNICAL SKILLS

- Programming Languages: Java, C#, Kotlin

FAEEZ KADER

ABOUT ME

Retail manager and Computer Science student with hands-on experience leading teams, driving sales-floor performance, and delivering strong customer experiences. I bring an eye for detail across all areas of store operations from visual merchandising and stock control to staff development and budget management backed by a practical understanding of systems and technology that most retail candidates don't have. I'm disciplined, active, and thrive in fast-moving environments where standards matter. I take ownership without being asked, lead from the front, and genuinely enjoy developing the people around me.

WORK EXPERIENCE

Akhal's Spice and More | Assistant Manager | 2022 – 2025

- Built and led a team of 6, handling all recruitment, training, and day-to-day supervision. Stock moved faster, and customer complaints dropped noticeably within the first few months.
- Ran the store's social media and marketing campaigns end-to-end, which brought in more foot traffic and kept regulars coming back without any outside agency or budget.
- Tightened up the entire stock process from supplier orders through to returns, cutting the number of inventory errors found during audits down significantly each quarter.
- Took ownership of the shop floor's look and feel — redesigned product displays around seasonal promotions and kept the visual merchandising consistent with brand standards at all times.
- Managed budgets and maintained financial records month to month, flagging inefficiencies early and keeping the store profitable without cutting corners on staff or service.
- Handled all escalated customer complaints personally and trained the team to resolve issues on the spot, which meant fewer problems reaching management and stronger repeat customer relationships.

Amani Ink'd | Volunteer | 2022 – Present

- Contributed to humanitarian aid initiatives alongside the NPO team, supporting vulnerable communities through organised outreach and on-the-ground assistance.
- Showed up consistently over multiple years in a voluntary capacity, demonstrating commitment to community, leadership outside of a formal work setting, and genuine care for people's development.